

Quick Guide whatwatt Go

Step 1:

Before you begin the setup, please check whether you are a Primeo Energie customer and live within the Primeo Energie grid area:

- Yes, I am a customer in the Primeo Energie grid area. Proceed to Step 2.
- No, I am with another grid operator. Please contact your grid operator for further instructions.

Step 2: Check your Smart Meter

The customer interface is only available on the latest smart meters. Check whether your smart meter has a yellow or blue tab on the terminal cover. If it does, the customer interface will be activated automatically within 5 days by Primeo Energie. You may then proceed to Step 3.

Older smart meters (no tab):

83332-X (Gen 3)



83334-X (Gen 4)



New smart meters with yellow or blue tab:

83335-X (Gen 5)



If your smart meter does not have a yellow or blue tab, it will be replaced free of charge by a new model. You will be contacted by Primeo Energie within 5 days to arrange an appointment for the exchange. Installation will take place within 30 days after contact has been made. After that, you may proceed to Step 3.

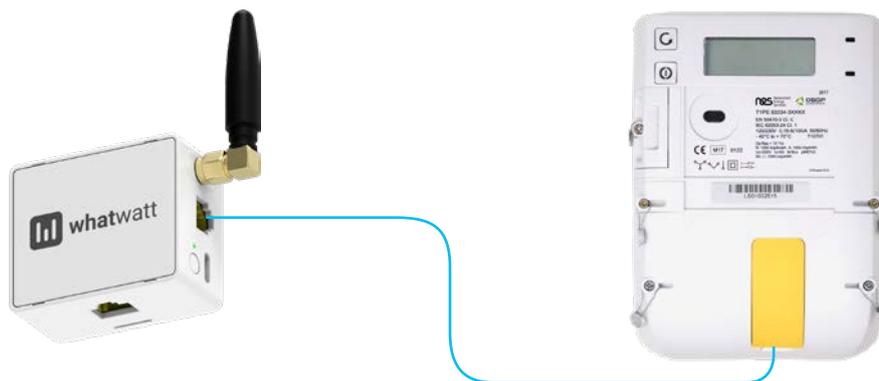
Step 3: Connect the smart meter adapter

Locate the customer interface on your electricity meter. Connect it to the smart meter adapter and follow the manufacturer's instructions for commissioning. These are available in the download area of the Primeo Energie shop. Scan the QR code below.

To the download area:



Connecting whatwatt to the customer interface:



Step 4: Finalize the setup

Once the setup is complete, the adapter can be used. Live data can be viewed directly via the whatwatt app or visualized through other services (e.g., myStrom app, SolarManager). For questions about integration into external applications, please contact the respective provider.